

The Agency for Health Care  
Administration - State Medicaid  
Agency Contacts

Enrollment

**Gainwell  
Medicaid Fiscal Agent  
Helpline**  
800-289-7799

Policy

**School Based Services (SBS) Policy**  
MedicaidSBS@ahca.myflorida.com

Quality

**Makesha Griffin**  
**Program Analyst - SDAC Monitor**  
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850-412-4192

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**Program Analyst - MCSM Monitor**  
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Finance and  
Data

**SDAC Claims, Rate Studies,  
Job Certifications**  
SDAC@ahca.myflorida.com

FFS Claims

**Gainwell  
Medicaid Fiscal Agent  
Helpline**  
800-289-7799

Florida Department of Education  
- State Education Agency Contacts

Implementation of  
School Based  
Medicaid

**Nanci English**  
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EMACS Data Manager**  
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Data  
Systems

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